



TRAVEL REPORT SUMMARY

Submitted by:

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Tolkun Mambetova, Programme Specialist
Aida Karipova, M&E specialist

AIDA KARIPOVA
HIV M&E SPECIALIST
GF/UNDP

TOLKUN MAMBETOVA
PROGRAM SPECIALIST
GF UNDP

Title of the event:

Monitoring visit to NGO "Tais Plus", Bishkek

Visit Dates: September 21, 2022

Purpose of monitoring:

1. Inventory of health products (Tolkun Mambetova).
2. Meeting with the staff of organization, discussion of program activities (Tolkun Mambetova, Aida Karipova).
3. Meeting with clients (Tolkun Mambetova, Aida Karipova).
4. Data verification (Aida Karipova).

Brief Summary:

1. Inventory of health products.

Inventory was conducted for the following health products: condoms, rapid tests, health products for rapid testing, STI drugs.

Data on delivery and consumption was verified from 1C warehouse programme. Actual stock corresponded to the data 1C warehouse programme. There were no discrepancies found. Signed inventory table is attached.

For accounting of HP the organization uses 1C warehouse programme, delivery notes from 1C, monthly reports from outreach workers on HP, excel sheet of M&E specialist for tracking issue and consumption of HP by each employee.

The temperature and humidity of warehouse is fixed in the sheet.

2. Meeting the staff of organization, discussion of program activities.

All staff members participated in the meeting. The staff was interviewed according to the questionnaire for monitoring visit.

All employees work within agreement of employment. There are 7 outreach workers and 1 "peer-to-peer" consultant. All outreach workers have their schedule of work for one month.

Every Friday the head of organization holds a staff meeting where they discuss plans, achievement of indicators, challenges and problems within the implementation of programme activities.

M&E specialist conducts monitoring visits to the sites of all outreach workers two times a month. During monitoring visits and outreach work, SWs are interviewed according to the survey developed by UNDP/GF Project on regular basis. This survey was also updated by Tais Plus - some questions were added, updated questioner had been transformed to on-line survey which is disseminated among the clients by sending a link for it.

From the surveys they can see SWs' needs and problems and try to resolve them. The results of the surveys are analyzed and indicated in the programme reports.

The organization also conducts the survey among SWs on feedback and complaints on rights within NSWP project.

Outreach workers use draft diaries, then from diaries they fill in report tables for each week and submit them to M&E specialist and Data Base specialist. The following primary documents are used in the organization: weekly table reports, HP table for each employee, referral blanks, journals for rapid testing, journal for domestic services.

Programme report is prepared by M&E specialist who clarify data with MIS Data Base specialist and outreach workers. Then coordinator checks the report.

The data is entered to the Data Base every day from outreach workers' weekly reports by Data Base specialist.

Log on rapid testing is filled in by the responsible outreach worker / "peer-to-peer" consultant from the diaries of outreach workers and other supporting docs on rapid testing.

Outreach workers also have diaries on services for PLHIV where all services for PLHIV are indicated and tracked there.

There are 7 outreach workers. Outreach work is conducted every day in Bishkek, during day and evening time, 3-4 SW sites are visited every day by each outreach worker, each SW site is visited once a week in Bishkek or more upon SWs' needs. Tokmok town is covered by 1 outreach worker, there are around 10 "sites" with the total coverage of 80 SWs, outreach work is conducted 3 times a week. Kant town is covered by 1 outreach worker, the coverage is around 20 SWs, they are visited once per month. The western part of Chui oblast (Sokuluk, Kara-Balta, Shopokov and Belovodskoe villages) is visited once per month, the total coverage is around 80 SWs. In Bishkek each outreach worker covers around 150 - 165 SWs, around 12-40 "sites" for each outreach worker, but with different number of SWs in each "site", there are streets "sites" (mainly in taxi), saunas, "salons", apartments, SWs who works alone. Outreach workers working with male SW or TG/MSM/SW cover around 30-40 SWs.

In average, each outreach worker covers 10-30 SWs per day. All outreach workers have their own targets on coverage and HIV testing for one month. These targets are distributed and tracked by M&E specialist.

The total coverage per quarter is around 800-900 SWs. The total number of "sites" is around 145.

During outreach work informational sessions on HIV, STI, safe behavior and other issues per request are provided. Rapid testing is conducted in the office and mainly on "sites". They also provide counseling by phone, in WhatsApp groups. Outreach worker working with TG put informational posts in social networks (platforms). Through these platforms they also find new clients. Outreach workers also tried to contact SWs through respective web sites and according to them the most of them are already covered during ordinary outreach work.

The organization also provides domestic services for SWs.

STI services are provided to SWs: a nurse collects blood sampling on SW "sites" and sends samplings to AquaLab laboratory for STI testing. The doctor prescribes STI treatment based on the results of analysis and clients are treated by STI drugs procured by UNDP/GF project.

There are 9 PLHIV SWs who are on ART, 3 of them previously detected have recently initiated ART. 3 PLHIV SWs are not in contact with the organization.

Indicator on minimal package of service for the 3rd quarter of 2022 will be achieved on 70%, indicator on HIV testing will be achieved. Underachievement of indicator on minimal package of service is due to the following reasons: blackmails by police, as a result SWs often change their places; internal and external migration: a lot of SWs migrate to Russian Federation and Turkey as their earnings are much higher there. These problems mainly take place in Bishkek. To increase the coverage, outreach workers also try to find new SWs through SWs internet sites and SWs themselves.

There is a problem that many SWs and TG/SWs use psychoactive substances and practice chemical sex and unsafe behavior and do not use condoms. It is very difficult to work with these SWs and provide prevention services. There is a need to conduct the trainings of full value on psychoactive substances for the staff.

Outreach workers receive HP in pieces from the warehouse once a week. The boxes from HP are destroyed. The quantity of HP to be distributed from warehouse is counted by M&E specialist based on the planned coverage of each outreach worker for the week and remains on their hands.

The standard of distribution of condoms is 14 condoms for 1 SW for 1 week, but from July the quantity for distribution was decreased due to incident occurred in UNDP warehouse. The stock of condoms will cover the period till the end of October.

Organization has the special room for HP storage, the storage conditions are satisfactory. The temperature and humidity in storage room and refrigerator are fixed every day to the table.

The accounting documents for HP are HP table, excel file with weekly consumption of HP by each outreach workers (maintained by M&E specialist), 1C warehouse programme, acts of acceptance, delivery notes (from 1C).

The responsible persons for HP accounting and storage are specialist on HP management and M&E specialist.

3. Meeting with clients.

7 SW "sites" were visited in Osh market, where sex workers live and provide sex services. In several "sites" SWs were busy and could not participate in the interview. In total 19 SWs were interviewed.

SWs with the following codes were interviewed: ГАОЛ293, АЙМА299, ТУБЕ291, ГУТУ298, БАФА289, ФАКА292, ЗАПА202, НАКО296, БАМА297, АЙРЫ285, АЛМУ297, ГУСА290, ДАУР290, АСКО287, ДИЖА296, БАМЕ297, ЭЛИС295, МААБ292, КЫМУ291.

Interviewed SWs have been receiving services from Tais Plus for 3 months to 12 years. Frequency of meetings with an outreach worker is once a week. HIV testing, provision of condoms (standard male, flavored, female), STI tests and dermato-venerologist services were among the services provided by organizations. 7 condoms per week are currently provided to SWs, this quantity is not enough as per SWs, 7 to 15 condoms per day are needed. If needed additional condoms are purchased by sex workers.

The quality of condoms and lubricant distributed by the UNDP/GF project is satisfactory.

Information materials are distributed from time to time by employees of the organization, the thematic range of information received is satisfactory, but not all SWs are interested and read the material.

Condoms are not always used, they are not used with regular clients as well as with clients whom they like, so, unsafe behavior is practiced.

Interviewed SWs named the ways of HIV transmission, but not all. Most SWs do not know about pre- and post-exposure prophylaxis and the "window period". Only one sex worker knew what the "window period" is. Many SWs do not know and do not remember names of STIs and their symptoms, although Tais Plus staff regularly provide this information.

According to the respondents, HIV tests are taken more often than once a year or every six months.

Respondents noted that services are provided confidentially, information about SWs is not shared with other people, staff treats clients of the organization with respect and the majority of SWs rated the organization and staff of the organization as "5".

4. Data verification.

Data verification results (between primary documentation and MIS database)

General coverage - 1137, MPS - 1135.

Month	Primary documentation	Database / Aggregating document	Number of checked codes	% Coincidence of primary documentation and database	Notes
July	Outreach Worker diary	MIS Database	35	100%	-
August			35	100%	
September			35	100%	

Data verification was carried out in the presence of a database specialist Jalilova A.T.

Recommendations for the organization:

1. To strengthen the work on access to new clients (Outreach workers).
2. To take all necessary measures to achieve the indicators on coverage and HIV testing for the 4th quarter and 2nd semester of 2022 (M&E specialist, Coordinator).
3. To improve informational component in providing services to SWs: to improve the quality of counseling on safe behavior, HIV, STI, etc. (Outreach workers).

Recommendations for UNDP/GF Project:

1. To conduct a full value training on psychoactive substances for SRs working with all KPG.

Distribution in UNDP/GF Project:

- Inga Babicheva, Deputy Programme Manager / HIV/TB Grant Coordinator.

Approved:

INGA BABICHEVA
HIV/TB COORDINATOR/
DEPUTY PROGRAMME
MANAGER U. DP GF

Inga Babicheva, Deputy Programme Manager / HIV/TB Grant Coordinator